

# Jason Evans

*System Administrator and DevOps Engineer*

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## Professional Summary

I am an experienced System Administrator and DevOps Engineer with a demonstrated history of working with virtualization, automation, container technologies, and cloud infrastructure. I have extensive experience in designing, building, and maintaining secure and scalable server environments, as well as training and mentoring technical staff. My expertise includes developing training materials, automating infrastructure with CI/CD pipelines, and providing technical support in high-stakes environments. Passionate about open-source software and always eager to learn the latest technologies, I have a proven track record of effective problem-solving and process improvements.

## Experience

2023–Present **System Administrator and DevOps Engineer**, *Logmanager a.s.*, Prague, Czech Republic

- Packaged the Logmanager application for virtualized environments.
- Built the internal wiki and documented internal processes, and tools.
- Administered multiple Ubuntu-based VMs for the company's infrastructure.
- Created new servers and developed server templates as needed.
- Monitored and provided troubleshooting for Gitlab build pipelines.
- Developed the first change management procedures for internal IT.
- Developed an automated black-box testing system using Gitlab-CI and VMware

2018–2023 **Technical Training Engineer**, *SUSE Linux*, Prague, Czech Republic

- Developed training materials on container technologies, Kubernetes, and SUSE Linux Enterprise.
- Constructed advanced lab environments using KVM virtualization and Bash scripting.
- Produced technical training videos.
- Delivered live training sessions at SUSECON and various European locations.

### Training Courses Written for SUSE

SUSE CaaS Platform Administration — Course CAAS201v4

Introduction to SUSE Cloud Application Platform — Course CAP101  
SUSE Cloud Application Platform Deployment — Course CAP111  
SUSE CaaS Platform Advanced Administration — Course CAAS301v4.5  
Rancher 2.5 and 2.6 Administration — Course RAN201v2.5  
Rancher Kubernetes Engine — Course KUB201Kv1  
Rancher Kubernetes Engine — Course KUB211v1.24  
SUSE Linux Micro — Course eSLM101v5

2020–Present **Co-Chairperson**, *Usenet Big-8 Management Board*, Prague, Czech Republic

- Increased visibility of Usenet as an open discussion platform through strategic visibility initiatives.
- Delivered presentations at technical conferences.
- Organized public AMA sessions.
- Wrote tutorials for beginners on Usenet.
- Organized fundraising management through Open Collective Europe.
- Led the creation of the first Big-8 Usenet Newsgroups since 2013.
- Ran a Usenet peer server and administered the board's web and mail server.

## Software Skills

Linux	Experience with multiple distributions.
Solaris	Solaris 8, 9, and 10.
Containers	Docker, Podman, Kubernetes, Rancher, Cloud Foundry.
Virtualization	KVM, Virtualbox, VMware (Workstation and ESXi).
CI/CD	Gitlab CI/CD pipelines and runners.
Cloud Providers	AWS and Azure from CLI and web.
Scripting	BASH and basic Python scripting.

## Education and Training

- 1996–1998 **Associate Degree**, *John A. Logan College*, Carterville, IL
- July 2024 **IntelTechniques OSINT Video Training**, Comprehensive OSINT tools and techniques training from beginner to advanced.
- April 2023 **Learning the Elastic Stack**, Introduction to Elastic Stack including Logstash, Beats, and Kibana.

## Certifications

June 2018 **SUSE Certified Administrator (SCA) in Enterprise Linux**  
Credential ID 10314543

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## Additional Experience

2017–2018 **Technical Support Engineer**, *SUSE Linux*, Prague, Czech Republic

- Provided technical support for SUSE products and services including SUSE Linux Enterprise and SUSE's Kubernetes distributions.
- Assisted in remote troubleshooting during outages.
- Wrote several posts for the company blog on container technologies.
- Performed Lunch and Learn training presentations for the support team.
- Worked with the L3 development team when necessary for break-fix issues.

2016 **Assigned Client Engineer**, *OKIN BPS*, Prague, Czech Republic

- Supported 500+ Linux servers in day-to-day maintenance for a hosting client.
- Helped train co-workers on Verizon policies and technologies.
- Wrote documentation on best technical and support practices.
- Assisted with client tickets when requested.

2012–2015 **Unix Engineer**, *VERIZON*, Cary, NC

- Supported client servers and applications in a managed cloud and SaaS environment.
- Performed change management requests on multiple client servers including routine OS patching and code updates.
- Contributed over thirty articles and standard operating procedures to the department knowledgebase.

2012 **Unix Engineering Support Analyst**, *CISCO SYSTEMS*, Morrisville, NC

- Supported internal users on RHEL, Solaris, Windows XP, 7, and MacOS.
- Performed basic troubleshooting/triage on IBM Rational ClearCase and Git.
- Trained new team-members on Cisco's unique internal systems and contributed to the team's documentation and knowledgebase.